LOUISIANA USED MOTOR VEHICLE COMMISSION
STATE OF LOUISIANA

REGULAR MEETING

MAY 17, 2010

BEGINNING AT 9:34 A.M.

3132 VALLEY CREEK
BATON ROUGE, LOUISIANA

REPORTED BY:
BETTY D. GLISSMAN, CCR

		Page 2
1	APPEARANCES:	
2		
3	CHAIRMAN:	
4	MR. GLEN ROBINSON	
5		
б	VICE CHAIRMAN:	
7	MR. JOHN POTEET	
8		
9	COMMISSIONERS PRESENT:	
10		
11	MR. GEORGE BREWER	
12	MR. TONY CORMIER	
13	MR. RON DUPLESSIS	
14	MR. GEORGE FLOYD	
15	MR. JOHN POTEET	
16	MR. KIRBY ROY (ARRIVED LATE)	
17	MR. DOUGLAS TURNER	
18		
19	REPRESENTING THE LOUISIANA USED MOTOR	
20	VEHICLE COMMISSION:	
21	ROBERT W. HALLACK, ESQUIRE HALLACK LAW OFFICE 13007 JUSTICE AVENUE	
22	BATON ROUGE, LOUISIANA 70816	
23	SHERI MORRIS, ESQUIRE ROEDEL, PARSONS, KOCH, BLACHE, BALHOFF	Ç
24	McCOLLISTER 8440 JEFFERSON HIGHWAY, SUITE 301	ı.
25	BATON ROUGE, LOUISIANA 70809	

		Page	3
1	ALSO PRESENT:		
2			
3	MS. KIM BARON		
4	MR. DEREK PARNELL		
5	MS. HEATHER ELLIS		
6	MR. BUTCH WRIGHT		
7	RONNIE WISENOR		
8	REPRESENTATIVE ROBERT BILLIOT		
9	MARVIN HENDERSON		
10	PHYLLIS SIMS, ESQUIRE		
11	EDDIE BRIDGES		
12	KEITH KIRALY		
13	GEOF KATZ		
14			
15			
16			
17			
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22			
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25			

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Page 4
                 MR. ROBINSON:
 2
                     Mr. Floyd, will you lead us
 3
     in the pledge?
                   (Pledge of Allegiance)
 5
                 MR. ROBINSON:
                     Kim, if you would call the
 7
     role, please.
 8
                 MS. BARON:
 9
                      Glen Robinson?
10
                 MR. ROBINSON:
11
                     Here.
12
                 MS. BARON:
13
                     George Brewer?
14
                 MR. BREWER:
15
                     Present.
1.6
                 MS. BARON:
17
                     Rhett Bourgeois?
18
                 MR. BOURGEOIS:
19
                      (No response.)
20
                 MS. BARON:
21
                      Tony Cormier?
22
                 MR. CORMIER:
23
                      Present.
24
                 MS. BARON:
25
                     Ron Duplessis?
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				1.000
				Page 5
t		MR.	DUPLESSIS:	
2			Here.	
3		MS.	BARON:	
4			George Floyd?	
5		MR.	FLOYD:	
6			Here.	
7		MS.	BARON:	
8			John Poteet?	
9		MR.	POTEET:	
10			Here.	
11		MS.	BARON:	
12			Kirby Roy?	
13		MR.	ROY:	
14			(No response.)	
15		MS.	BARON:	
16			Darty Smith?	
17		MR.	SMITH:	
18			(No response.)	
19		MS.	BARON:	
20			Douglas Turner?	
21		MR.	TURNER:	
22			Here.	
23		MS.	BARON:	
24			Mr. Chairman, we have a	
25	quorum.			

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Page 6
 1
                MR. ROBINSON:
 2
                    Thank you.
 3
                    Anybody for public comments
     Ms. Kim?
 5
                    Director Parnell?
 6
                MS. BARON:
 7
                    No. Chris Arceri sent an
 8
     e-mail, but he wanted to address it during
     the commission meeting, but he's not here
10
     yet at this time.
11
                MR. ROBINSON:
12
                    Okay. Item 4 on the agenda,
13
     items for discussion, approval of the
14
     minutes from the previous meeting. Have you
15
     reviewed the minutes, which you should have
16
     had a week or two?
17
                MR. POTEET:
18
                    I make a motion that we adopt
19
     the minutes.
20
                MR. BREWER:
21
                    Second.
22
                MR. ROBINSON:
23
                    I have a second.
24
                    All in favor?
25
                     (All "Aye" responses.)
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Page 7 1 MR. ROBINSON: 2 Anyone opposed? 3 (No response.) MR. ROBINSON: The motion passes. Financial matters, the financial report, Ms. Heather, if you would, please. 9 MS. FLLTS: 1.0 Good morning. 11 MR. ROBINSON: 12 Good morning. 13 MS. ELLIS: 14 We'll start on Page 1, our 15 budget balance sheet. This has our total 16 revenues for the year at \$912,939.67. 17 have a remaining balance we had expected to 18 collect of 207,000, which we will be 19 amending next month at the meeting on the 20 budget. On Page 2, for the year so far we 21 have total expenditures of \$825,411.08. 22 Page 3 is our monthly comparison for April 23 of this year compared to April of 2009, 24 which as you can see are drastic 25 differences, but we kind of expected that

- with all of the losses in revenues that we
- have had. But our expenditures have also
- 3 come down so we are trying to keep those in
- line. That shows on Page 4 as well.
- We have revenues, other
- expenditures for the year so far at
- \$87,528.59, so that should cover May and,
- hopefully, part of June's expenditures as
- well. On Page 5 is the last three months as
- far as our revenues and our expenditures and
- as you can see our April expenditures are
- about half of what we had collected in March
- and the end of February that will tend to
- decrease for the next two months.
- On Page 6, our expenditures
- are also decreasing little by little. So
- those are being kept in line. And Page 7 is
- our balance sheet. This shows our cash in
- the bank, petty cash, CD investments. We
- 20 are still going through this with Roy to try
- 21 and clear out any accounts that don't need
- to be listed. That should show up next
- month. Hopefully, it will all be taken care
- 24 of and cleared out. On Page 8, this is the
- same as far as our -- what we owe and our

- 1 liabilities. These are always going to have
- some small amounts being that this is after
- the first payroll of the year, because
- there's money that's going into the tax and
- blife insurance, health insurance, those kind
- of accounts.
- On Page 9, this is just a
- guick overview of our revenues and our
- 9 expenditures for the month. We had total
- revenues of \$23,503.48, total expenses
- 11 \$57,788.95, and again we are in the black
- \$87,000 for the year so far. On Page 10,
- this is our CDs. We did move the money from
- LACAP to Landmark. So there are two
- separate CDs. They were paying 1.71 APRI,
- which is a very good rate for right now. So
- we have moved those. They are in two
- separate CDs with two separate renewal
- dates.
- On Page 11, there will be a
- correction to -- Washington Auto Sales has
- been paid as of February of '09, and Paul
- Roy was paid in May. That's why it's not
- showing up on this sheet yet. It will show
- up next month. And then we also have one

- that was not added to here, because we
- didn't have the paperwork on it yet, but
- it's West Gate, paid \$5,000. So those
- definition of the changes will be showing next month. And on
- Page 12, we'll go through the highlights
- real quickly. We had auto maintenance \$406
- less than last month. We -- dues and
- subscriptions were up because we did have to
- ⁹ upgrade our accounting system for the year.
- We had \$389 more in telephone phone charges
- than March charges. We had \$372 less in
- utility charges than in March, and our
- miscellaneous account paid for direct
- deposit fees, bank service charges and
- criminal record checks, which will continue
- to decrease. And auto supplies in April
- were paid for March charges on their log
- sheets.
- MR. ROBINSON:
- Any questions?
- First of all, let the record
- reflect that Commissioner Roy is here.
- Any questions on any of the
- financials, numbers, any of the report?
- MR. BREWER:

MR. ROBINSON:

wondering.

1 We're trying to collect it 2 like we did those others through the bond 3 process and like we talked about last month, we'll step up the collections through the 4 We need to be a lot more aggressive bonds. 6 than we have been in the past. We are very 7 hopeful we'll collect that through the bond 8 company as we did those others. 9 MR . BREWER: 10 That's come down quite a bit. 11 MR. ROBINSON: 12 Drastically, yes, sir. 13 Anything that -- next month, 14 so everyone will know, is we have to pass an 15 amended budget. So we need to make sure 16 that we've got a full house next month. 17 Anything on that report that we just went 18 over, that Page 11, that we feel is 19 uncollectible, we'll remove it next month. 20 If we feel like we can collect it, it will 21 stay on our books. If not, we'll have to 22 remove it from the report. 23 Any other questions for 24 Director Parnell or Ms. Heather about the

25

financial report?

Does any Commissioner have

7 MR. ROBINSON: 2 The motion passes. 3 Item 4C, legal matters and 4 pending litigation. Is that Director Parnell or Mr. Hallack? MR. HALLACK. We had the appeal on 8 Atchafalaya RV and Double Tree RV. Again, 9 that's an old one from the old Commission 10 where a manufacturer -- or where a dealer 11 demanded a re-purchase from the 12 manufacturer. The manufacturer has filed 13 the appeal in the First Circuit. They filed 14 their brief. Our brief is due this week. 15 Sundance Boats, we appealed 16 that, also -- we, the Commission, appealed 17 that to the First Circuit Court of Appeals 18 and we also filed a reply brief. So 19 everything is going as scheduled. We'll 20 probably have argument -- oral argument 21 before the Court of Appeals in about two to 22 three months. 23 Claims against the surety 24 bond, like Kim said, she turned over, I

think, three or four claims to me that have

- $^{
 m l}$ not responded to her letter. So we made a
- certified demand, waiting on the time to
- elapse on that and see whether they are
- going to pay it or we have to file suit
- 5 against them, but none of the three are New
- ⁶ York Marine.
- Does anybody have any
- guestions?
- 9 MR. ROBINSON:
- Do we need a vote from this
- 11 Commission if they ignore your demand to
- file suit?
- MR. HALLACK:
- Yes, sir. I would think so.
- MR. ROBINSON:
- Can we do it today, so we
- don't have to delay it another month?
- MR. HALLACK:
- That's correct. That would
- be a good idea.
- MR. ROBINSON:
- Do you know the names of the
- companies?
- MR. HALLACK:
- No, sir, I sure don't. I

- didn't bring that with me. Maybe Kim has
- something.
- MS. BARON:
- I know that one is Western
- 5 Surety, but I'm not sure about the other
- 6 two.
- MR. HALLACK:
- And I know that one involves
- 9 Westside.
- MS. BARON:
- 11 Yes.
- Do you want me to get those
- names for you?
- MR. ROBINSON:
- Well, you know, as I stated
- several times, you know, I'm tired of this
- long drawn out process. I want to do what
- we can to move it forward. I don't want to
- have to come back next month and have a
- whole month go by just so we can take a vote
- to do what we all want to do, I'm sure. If
- we have to file suit to collect this
- revenue, we need to get it done. So I would
- like to do it today, yes.
- MR. HALLACK:

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1
                     Well, just a motion to do
 2
     just what you said. If suit needs to be
 3
     filed to collect the claims against the
 4
     bond, then we authorize you do so.
 5
                MR. ROBINSON:
 6
                     It can be that generic?
 7
                MR. HALLACK:
 8
                     Yes, sir.
 9
                MR. POTEET:
10
                     I make a motion that we go
11
     ahead and give Mr. Hallack the right to file
12
     against the bond -- file suit to collect
13
     against these bonds that we've been working
14
     on.
15
                MR. ROY:
1.6
                    I'll second that.
17
                MR. ROBINSON:
18
                    Any discussion from any
19
     Commissioner?
20
                MR. BREWER:
21
                    I'm familiar with Westside.
22
     Can you go against his bond, is it still
23
     available?
24
                MR. HALLACK:
25
                    Yes, sir.
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MS. BARON:

19 Nobody else had.

20 MR. HALLACK:

21 If it had been, it would have

22 been in here.

23 MR. ROBINSON:

24 Individuals and companies and

25 such can't file against the bond. The State

Betty D. Glissman, CCR (225) 754-8609

MR. ROBINSON:

- licensed here in the state. They have been
- meeting all of the requirements. They met
- the requirements, but they always run into
- some huge concerns. And at this meeting, we
- 5 wanted to look at it and we wanted to talk
- about how -- what we can do in our role as
- it relates to amending that, so that their
- phone line situation can be a little bit
- easier for them. It's not in law. It's
- simply the rule for us. So that's what we
- 11 talked about discussing today as it relates
- to the Henderson auction.

13

MR. ROBINSON:

- In specific, it's about
- having a hard phone line to a secondary
- location, not for the corporate office, but
- an example, if your corporate office was in
- Alexandria and you were going to Covington
- for a sale, but wouldn't have to have what
- would, in essence, be a second hard line in
- Covington when everybody knows it's a
- temporary sale for an auction. So that's in
- particular what we had talked about. And,
- again, as Director Parnell said, it's not in
- the law, it's kind of -- it's something that

- this Commission requires for an extended
- period of time, I guess. And, particularly,
- in today's world, it may be a little
- 4 outdated.
- MR. BREWER:
- Is that their only complaint
- or their major complaint?
- MR. ROBINSON:
- 9 Ms. Morris?
- First, Mr. George, we will
- get back to you. Let's see what --
- MS. MORRIS:
- Mr. Parnell and I made some
- additional revisions to the proposed
- language and I think in your packets there's
- the previous -- at least in my packet --
- MR. PARNELL:
- 18 It's 2905.
- MS. MORRIS:
- We might need to copy that.
- MR. ROBINSON:
- It's in their packet.
- MS. BARON:
- That's not the correct one?
- MS. MORRIS:

- This is the one we worked on
- ² this morning.
- We have representatives here
- 4 from Henderson.
- 5 MR. ROBINSON:
- So this one in our packet is
- the final or not the final?
- MS. MORRIS:
- g It's not.
- MR. ROBINSON:
- While we wait for that,
- either of you Hendersons, would one of you
- like to speak briefly?
- MR. HENDERSON:
- Yes, sir. I'm Marvin
- Henderson of Henderson Auction. Most of you
- probably know we have been in business for
- 18 52 years. We maintain a license -- a
- dealer's license, wholesale -- I mean, a
- regular used car dealer's license. And the
- 21 problem that we've run into -- and for a
- long time, we didn't -- we really thought
- the rule was the other way. We go to
- Farmerville, Louisiana, for instance, and
- conduct an auction sale and sell used

- 1 vehicles there and we've still got to 2 maintain our license and our permanent 3 location, but, of course, it was called to our attention and now we have to set up a 5 permanent facility. We have to set up a It has to be skirted and it has to trailer. have a landline telephone. And I understand the point in doing that. As a Commission, you are trying to follow where the vehicle 10 goes, who is responsible for getting the 11 title to whoever buys it and that type 12 stuff, but it doesn't really serve a purpose 13 for us, the way we see it, to the public, 14 because we can go to, say, Farmerville and 15 set up a permanent location, so to speak, a 16 trailer with skirted sides, a landline
- telephone and a have an auction that
- Saturday. Monday morning, we can pick up
- and leave. So you don't have a place to
- really go back to find that person that sold
- that car or that vehicle that didn't give
- him a title or didn't supply the proper
- paperwork, et cetera.
- So what we were suggesting --
- and we certainly appreciate these folks

- working with us and Mr. Robinson, also.
- What we suggested is, we don't mind a
- permit. We don't mind to have to let you
- 4 know where we are going to have an auction.
- We don't mind to pay a fee, if necessary,
- but the process of having to get a permanent
- 7 -- I mean, a landline is one of the
- handicaps, and then, of course, it -- the
- 9 procedure is just like buying a brand new
- license in a different location, is the way
- 11 Inderstand.
- And, for instance, we just
- had an auction at Lamar-Dixon and it's quite
- an ordeal to try to get a landline set up
- down there at a public facility, you know.
- And what we are just trying to suggest and
- see if there is a rule that could be changed
- to where a dealer -- I think an auctioneer
- should have to have a used dealer's license
- to be able to transfer title, and it's
- happening on a smaller scale over the state,
- now. First he goes out and he sells at
- 23 XYZ's little hardware store and he puts four
- or five vehicles down there and sells them
- 25 and transfers them directly from the owner

- to the purchaser and most of the time, you
- don't even know about it.
- But in our case, I mean, I
- think it's wise that the auctioneer, if he
- is going to be selling used vehicles at
- auction, he ought to have a licensed
- permanent location in the state, and then
- What we would like to see is that location
- be -- have him be able do a satellite
- location and could get permission from the
- 11 Commission.
- I mean, like I said before,
- you know, I have no objection to paying a
- 14 fee or notifying the Commission or -- I
- think we need -- don't need a long period of
- time. I think sometime maybe within 10 days
- of the sale or something like that that you
- could be notified, but that's what we were
- suggesting and if you have any questions, I
- will be glad to try to answer them.
- MR. ROBINSON:
- Does anyone have questions?
- Mr. Poteet, you are the
- auction representative. What is your --
- MR. HENDERSON:

1 Also -- excuse me just a 2 minute, but also understand, I think there's some kind of law maybe in the Legislature now, Mr. Poteet, or something where -- that they have -- say they are having some kind 6 of sort of function at the Centroplex or 7 some fair or something that dealers are trying to get some kind of permit to where they could sell four or five vehicles or display so many there and I understand that 1.0 procedure, but that doesn't satisfy our 11 12 requirement. Do you understand what I'm 13 talking about? 14 MR. POTEET: 15 You know, I read these 16 changes. You know, I met with Mr. Henderson 17 at the Capitol last month, and these changes, to me, seem to make sense. I don't 18 19 think that we are trying to make something 20 onerous, that you can't operate your 21 In fact, I would say that the key business. 22 here is that you have an established place 23 of business within the state with a license

and, you know, fall under our regulatory

24

25

purview.

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So, you know, going out and
 1
 2
     doing other auctions at other places,
     think maybe there should be something where
 3
     you inform us or something like that, but as
 4
     far as I'm concerned, it makes sense to have
 5
     a place of business that if something does
 6
     go wrong or there are issues with titles or
 7
     issues with collections or anything like
 8
 9
     that, that we can go to your location. You
     are absolutely correct, you can shut down a
10
     temporary location overnight.
11
12
                MR. HENDERSON:
13
                    Overnight and be gone.
14
                MR POTEET:
15
                    Attach a trailer to a truck
16
     and leave with it.
17
                MR. HENDERSON:
18
                    Right.
19
                MR. WISENOR:
20
                    I'm Ronnie Wisenor.
                                          T've
21
     been working with the auction companies,
     including the Henderson auction and
22
23
     Southeast auction out of Tuscaloosa,
24
     Alabama.
25
                MR. ROBINSON:
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1
                    Mr. Wisenor is one of our
 2
     field representatives, in case anyone is not
 3
     aware.
                MR. WISENOR:
 5
                    I'm trying to clarify -- Mr.
 6
     Robinson, you had said something about bills
 7
     of sales. As long as --
               MR. ROBINSON:
 9
                    Let's wait on that. Let's
10
     finish on this, okay, Mr. Wisenor.
11
               MR. WISENOR:
12
                    Well, I'm trying to locate,
13
     you know, what we're talking about as far as
14
     second locations. And I understand what Mr.
15
     Henderson is saying, if we have an auction
16
     company with a permanent location and he
17
     goes to another location, say, to Winnfield
18
     or wherever, to auction off trailers, cars
19
     or whatever, and he is auctioning off
20
     another dealer's inventory and as long as
21
     the bill of sale does not go through his
22
     dealership, then should he be required to
23
     have another bond, another insurance?
24
               MR. ROBINSON:
25
                    Well, I think that's a
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- separate issue. I would like to stay on
- what we have proposed here as a change, and
- then we can deal with that. That would be
- fine, but to me it's a separate issue. What
- we have here is a proposal from the
- Director. These other issues -- we need to
- resolve this one first.
- B Director Parnell, do you want
- ⁹ to walk through what we were just handed,
- or, Ms. Morris, either one?
- MR. PARNELL:
- I will let Ms. Morris go
- ahead and walk through that.
- MS. MORRIS:
- On the sheet that you have,
- the language that is not struck through or
- underlined, that is your current rule. You
- have rule 2905 and 2907, and that's the
- current language. What I've struck through
- is the language that I'm proposing to take
- out, and then the underlying language, I'm
- proposing to add. So under 2905 right now,
- you have to have -- in Paragraph 1, you have
- to have an installed telephone listed in the
- business name at the place of business. I

- have been using the words established place
- of business to mean your permanent location,
- and then I'm calling the location where you
- are conducting the auction as the auction
- ⁵ location. So we have distinctive language
- there. But you would still have to maintain
- ⁷ a phone line at your established place of
- 8 business.
- And then what we did was, in
- Section 2907, was to provide a dealer
- operating from an auction location that you
- have to include the address and telephone
- number of your established location on your
- advertisements and bill of sale and you have
- to get a license prior to starting
- advertising that auction. You can use a
- temporary phone number for the location, a
- telephone number, or some other contact
- number that you could use while you are on
- site.
- MR. ROBINSON:
- We'll give the Commissioners
- a minute to look that over.
- Director Parnell, anything
- you want to --

1 MR. PARNELL: I believe that this proposal will solve the situation or solve the 3 concerns of Henderson auction, because they do have a permanent location here in the 5 state, which they do have their land based line at. And what Ms. Morris just stated, that at their secondary locations where they have a lot of their auctions, that particular place would have to have signage 10 11 that states where their primary business 12 location is, address of that. Also, they have to have a number there for them -- for 13 anyone who needs them at that date at that 14 15 place of business. So I think that does 16 address their concerns. 17 MR. DUPLESSIS: I'm good with it. 18 19 MS. STMS: 20 Mr. Chairman, if I may, 21 Phyllis Sims, from Kean Miller with Henderson auction and this is the first time 22 I've seen this and I don't have any problem 23 with it as far as we can tell, but I was 24

talking with Ms. Morris about this telephone

- number for the specific auction location.
- It's not the established place of business.
- We just want to make it clear for the record
- 4 that does not in any way mean that somebody
- 5 has a landline, a permanent phone line, and
- it could be a temporary telephone they set
- ⁷ up.
- MR. ROBINSON:
- Ms. Morris, you had said the
- same thing.
- MS. MORRIS:
- Yes. We can clarify the
- language further if that helps alleviate
- some --
- MR. ROBINSON:
- So they would have their
- permanent number listed, also?
- MS. MORRIS:
- Yes, permanent address and
- phone number.
- MS. SIMS:
- The rules just say here --
- the proposed rules say together with a
- telephone number for the auction location.
- MR. POTEET:

- I see what your concern is
- and I just I think we might need to amend
- that a little bit to make sure it's known
- that it's not a permanent landline that they
- 5 have to obtain.
- 6 MS. MORRIS:
- We can do that. We can
- ⁸ adjust the language on that.
- 9 MR. POTEET:
- Other than that, I think it's
- 11 fine.
- MR. HENDERSON:
- The other thing, I mean, I
- think I understand what was mentioned about
- if I go Deridder, Louisiana and do an
- auction for the Ford dealer there on his
- location, that doesn't apply to us.
- MR. ROBINSON:
- I don't want to get into that
- right now, Mr. Henderson. Again, that's a
- separate issue for the Commission.
- MR. HENDERSON:
- I understand. Thank you,
- sir.
- MR. ROBINSON:

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Page 36
1
                    Do any Commissioners have any
 2
     questions?
 3
                     (No response.)
 4
                MR. ROBINSON:
 5
                    Do you want to make a minor
 6
     adjustment to the telephone now?
 7
                MS. MORRIS:
                    I would propose that on the
     third to last line after telephone number,
10
     take out the word "for" and replace that
11
     with "to be used during", and then follow it
     with the auction and take out the word
1.2
13
     "location". So it would be your contact
14
     number for that period of time.
15
                MR. ROBINSON:
16
                    Ms. Morris, where are you,
17
     2905?
18
                MS. MORRIS:
19
                    2907B, the third to last line
20
     on that page.
21
                MR. ROY:
22
                    Take out what?
23
                MS. MORRIS:
                    Take out the word "for" that
24
25
     follows telephone number and replace that
```

Second.

Director Parnell.

MR. PARNELL:

- The next item is discussion
- of amend Policy and Procedure #78 as it
- relates to House Bill 589. In our last
- 5 Commission meeting, a discussion was had
- about amending the Policy and Procedure #78
- and at that time, it was decided that the
- 8 Commission would wait until input was
- 9 received from the industry, which means our
- rent-to-own dealers, as to who would be
- directly affected with House Bill 589. In
- its original state, it would have altered
- the way the RTO dealers would do their
- business. The original bill removed the
- ability to use master or shared policies
- that must be an admitted carrier. Also, the
- bill would remove the if available provision
- 18 from the law.
- On May 3, 2010, the author
- and proponent brought the bill before the
- Commerce Committee. This Commission was in
- opposition of this bill and testified as
- such.

- During the committee hearing,
- some of the representatives began to

- question the reasoning for the bill and the
- potential circumstances that it would
- 3 create. An amendment to the bill was
- suggested. The amendment states that
- dealers should keep the ability -- the
- 6 dealer should have the ability to have a
- shared and/or master policy from an admitted
- 6 carrier and to leave the if available
- ⁹ provision in the law. The bill in its
- amended state removed -- it moved through
- the committee favorably. At that time, it
- was our understanding that the bill would be
- put on hold until the May 17 meeting, this
- meeting right here, but on May 11, the
- proponents of the bill, they moved the bill
- on through the House floor and it did pass
- ¹⁷ favorably again.

- So I really want everyone to
- understand that House Bill 589 was something
- that was going to basically lock in a
- potential monopoly and that was something
- that this Commission vehemently opposed and
- we wanted to make sure that we were there to
- oppose that particular bill.
 - Commissioner, I would like

- for you to make some statements as it
- relates to that, if you don't mind.
- MR. DUPLESSIS:
- Well, we opposed the bill
- because we thought it was going to create
- 6 several situations where rent-to-own dealers
- may immediately have no coverage and place
- them out of business, which would then put
- the consumers in a position of having the
- cars recalled. We were not for having a
- monopoly. I'm not sure we wanted to take
- out if available because we thought that
- insurance rates should be competitive and
- should be available to our rent-to-own
- dealers, but there is a responsibility of
- rent-to-own dealers to have a quality
- insurance program.
- And as I testified in front
- of the House Committee, we have not had a
- problem with our insurance. We have had no
- problems with claims. We have no problems
- with this at all, and to become a member of
- 23 an organization that had protected
- territories and precluded you from having
- availability of coverage, we are opposed.

1 Right now, I don't think the 2 There is a Commission sees a large problem. 3 number of lines available through admitted carriers, master policies, and through the white list carriers. So as a Commission, we 6 would like clarification, but I don't see a 7 big problem here. So we opposed it and they pushed it forward anyway. 9 So we wrangled it as best --10 to the best language we possibly could to 11 prevent the consumers from having problems 12 and the rent-to-own dealers. It was just 13 damage control, but I wanted them to wait 14 until we could talk with the industry, the 15 representatives of the industry, to have 16 their opinion of this type of insurance. So 17 at that point, they passed it through favorably. We now have on the Senate side a 18 chance to amend it in committee on the 19 20 floor. So at this point, you know, I would 21 like to hear from our rent-to-own dealers 22 and the industry how they feel about it. 23 MR. ROBINSON: 24 The first gentleman that had 25 asked to speak, is he now in attendance?

- MS. BARON:
- No, sir. He has not shown up
- yet. That was Chris Arceri who is -- he is
- an insurance agent out of New Orleans.
- MR. ROBINSON:
- Do we have rent-to-own
- dealers here?

- Yes, sir, please. Tell us
- ⁹ who you are with and your name, please.
- MR. KIRALY:
- How are you doing? My name
- is Keith Kiraly. The name of my dealership
- is Rock and Roll Auto Sales. I am located
- on the westbank, opposite side from New
- Orleans. The gentleman sitting next to me,
- Geoffery Katz, is also a rent-to-own dealer.
- Geof and I were, if not number one and
- number two, in the top five original
- licenses in 1999. We have been in this
- since the inception.
- Right now presently there's
- only three ways to get insurance. We are
- down to two, okay, two. There are no
- companies writing for us, none. You cannot
- 25 -- a rent-to-own dealer cannot go out and

- buy insurance like we have, independent.
- They stopped that. There's only about a
- dozen of us that have it. You have choices
- going through a company called Rent T Own or
- 5 through SEADRA.
- This bill is being pushed by
- ⁷ representatives in a very powerful lobby.
- It's very obvious why they are trying to do
- 9 it, so that they can create a monopoly.
- Geof and I are very well aware of one of the
- companies because we used to be their golden
- boys. After we figured out they were lying
- to us and they were not doing what they said
- and that the policy was not supposed to cost
- us what it was costing us, we broke away.
- Okay. Our policy is way in excess of the
- limits you are asking for. We have an
- initial policy, and then we have a million
- dollars of coverage behind it. There's
- about a dozen of us that have it.
- There's also a company called
- Rent T Own and some of the questions that
- you brought up -- their policy is a master
- policy. It's shared, but it doesn't have
- shared limits. Their limits are a million.

- Okay. Here comes the verbiage that they are
- trying to pass. This is where they are
- going to get us. If something happens and
- we have an independent company like we have
- right now, a few select of us that were able
- to break away and get an independent policy,
- we have no choice if we had to go -- we
- would have to go through SEADRA or through
- 9 Rent T Own.
- What that would mean to us, I
- would pay a minimum, a minimum on a bad
- vear, of 1200 percent increase in my
- insurance rate, okay, my cost, or an average
- 2,500 percent. We are not talking about 25
- percent. We are talking about a 2,500
- percent increase in my policy. There are
- dealers in this state that are paying 2,500
- percent more than I'm paying for my policy.
- 19 Is this fair? No. We're talking a lot of
- money. Okay. There are dealers being
- forced to do this. There are -- also, these
- dealers are told to charge \$20 a month and
- you charge it to the consumer. That's not
- fair. That's not fair all at.
- But these dealers are

- listening to these independents who claim to
- be in the rent-to-own business, but they're
- not. They don't sell a car. We are the
- ones that are the backbone. We are the ones
- that started this industry. Okay. We are
- the ones that helped write the rules and
- 7 regulations through a formal Commission and
- everything. We have been privy to all of
- ⁹ it.
- We have gone through the good
- and the bad, but contingent has been
- something that has been really hurting us.
- What does the contingent do? In my opinion,
- nothing, nothing. They are not going to pay
- out. Two cases that I know of where the
- people filed against the contingent
- insurance run by one of these companies and
- nothing was paid out, nothing. The garage
- liability for the dealers had to pay out and
- it didn't pay out the maximum. It almost
- ruined the dealer. The contingent policy is
- set up after the consumer's primary. They
- have the minimum limit and the only way they
- are going to pay out is if the dealer is at
- fault.

1 If we sell somebody a car and 2 they loan it to somebody who gets in a 3 wreck, that's not my contingent insurance company's fault. The consumer was doing 5 something. We have been to court numerous 6 times on this issue. Okav. So the 7 conception of the contingent protecting the consumer is really not prevalent. Okay. What has happened is with the contingent is 10 it's strapping a bunch of dealers. 11 stopping a bunch of dealers from a getting a 12 fair -- insurance at a fair price for 13 contingent. We do carry a million. I want 14 to protect my little business. All I have 15 is a little mom-and-pop operation, the same 16 as Geof here. We have a very small 17 operation. We are not the big guy. 18 I've known a few guys that 19 are on the Board, including Mr. Brewer, for 20 quite a many years. I'm just a small 21 dealer. I'm trying really hard, but I am 22 one of the original rent-to-own dealers and 23 I can tell you every step along the way 24 every year everything we've battled. 25 can't tell you the amount of times we've

- been in here and I've been with Mr. Hallack
- and the actual insurance Commissioner's
- office, Mr. Ward, all of them, are all on
- our side trying to protect us. We do not
- need a monopoly and that's what they are
- trying to create. The verbiage is what they
- ⁷ are looking for.
- Again, they wouldn't be
- 9 spending all of this money on a lobbyist
- that is very powerful if they didn't think
- it wasn't something for them to gain. It's
- hard enough to get insurance, okay, and a
- challenge. If you think it's out there, try
- to be a new rent-to-own dealer, get a
- license, call and see who will write your
- contingent. You're not going to get
- anybody. Our limits for one million are
- written just specifically for Louisiana, you
- 19 know. It's very hard. It's very hard for
- us to maintain and to get it. So we -- and
- if it's not broke, why are we trying to fix
- it? If there's something wrong with the
- verbiage we have now, why are we trying to
- fix it? Nothing has been paid out, nothing.
- 25 So what's wrong with it? That's my question

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to you. And if you are going to change it,
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- then the words "master", "shared", they have
- 3 to have some kind of definition with it. Is
- it shared limits or is it a shared policy?
- You know, if the limits on
- the policy are less than your 50, 100, 300,
- 7 whatever you've got set up, what is the
- total limit as in my case, one million?
- 9 What does that do? That makes a big
- difference. The proposals by this company,
- they want their minimal limits. Ours are
- greater, you know. Should we be trying to
- pass legislation that they can't be charging
- dealers 2,500 percent more than my policy?
- What's wrong with that policy, that -- you
- know, what's wrong with that? That's
- something we all have to think about. It's
- a lot more deeper than any of you know.
- 19 Thank you.
- MR. ROBINSON:
- Thank you for your input.
- Do we have any other
- rent-to-own dealers? Your name and your
- company, please.
- MR. BRIDGES:

1 Affordable Used Cars in Boutte, Louisiana. I've been in this a long 2 time, too. I've been through SEADRA and 3 everything and that's true, they charge us \$20 every month per car and it adds up, you I've had -- I've got the million 6 dollar contingent liability, also never had a claim, never had a garage liability claim. 8 So I don't understand why we are changing it 10 either. 11 MR. ROBINSON: Both of you understand it's 12 not this Commission, that's not our bill. 13 We've actually gone to Committee to oppose 14 15 that bill. 16 MR. HENDERSON: We need to make -- to 17 reassure you as a Commission, okay, that 18 what you are you are doing is right. 19 again, why break it -- I mean, fix it if 20 21 it's not broke? You know, why they are trying to enact these regulations? It's not 22 23 something going wrong.

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Anyone else here for

MR. ROBINSON:

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Page 51 1 rent-to-own that wants to -- yes, sir. 2 MR. BILLIOT: 3 I'm State Representative Robert Billiot, District 83. understanding --5 6 MR. ROBINSON: Sir, where --MR. BILLIOT: 9 Jefferson Parish. 10 MR. ROBINSON: 11 Thank you. 12 MR. BILLTOT: 13 My understanding was that it 14 was not supposed to be pulled from the 15 calendar until this meeting and after this meeting was held, then after it would be 16 17 discussed and if -- at that time, then it 18 was going to have an opportunity to be 19 discussed again, then pulled from the 20 calendar. So when was it pulled from the 21 calendar? 22 MR. DUPLESSIS:

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recollection is correct. Everything you

Representative, your

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24

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said is correct.

- MR. BILLIOT:
- Right, but when was it pulled
- from the calendar?
- MR. DUPLESSIS:
- I believe it was heard last
- 6 Monday. Is that correct? It was heard in
- 7 Committee last month and it went to the
- floor, I believe, on Wednesday or --
- MS. MORRIS:
- I think Thursday.
- MR. DUPLESSIS:
- 12 It was a three or four day
- span. What we requested is, we requested --
- we do a legislative conference every year in
- January and we asked for these issues to be
- brought out, and we wanted to bring in the
- industry and let them air their thoughts and
- their concerns. And the actual concept of
- contingent liability is not a real viable
- concept in the State of Louisiana.
- I think Mr. Kiraly has a
- point. It's really not that big a problem
- and the only way that you can be found
- liable to actually have that policy pay is
- if the rent-to-own dealer rents a car to a

- person of poor character or bad choice, a
- 2 known drug addict, a drug dealer, drunk or
- something, but just a normal person trying
- 4 to get their family to work and take care of
- their family chores and that sort of thing,
- then they have done their job for the day
- ⁷ and they are obligated to do it.

8

REPRESENTATIVE BILLIOT:

Is it the committee's -- is

- this committee opposed to it or are they
- just going to -- you know, I mean, what I'm
- trying to figure out is that -- and I was
- embarrassed to call Keith, who lives in my
- area, but when I called him and told him
- that it was back on for committee and that
- it wasn't going to be pulled off the
- calendar, and then now I'm finding out that
- it was and it probably was something that
- went so quickly, I'm trying to find out what
- time of the day it went by. When I met with
- the author of it, that's exactly what he
- told me. Again, that probably was on
- Wednesday. So I need to talk to him today
- and find out why he didn't get -- he told
- me, he said, "Before I pull it back off the

- calendar, I'll get with you."
- Now, it's not his fault. I
- mean, that's the way the game is played.
- You see it there. You look around and
- somebody is asking you to pull it off the
- ⁶ calendar. You do what you have to do. So
- now if what we're hearing is where we need
- 8 to be, then we need to do something to be
- 9 sure that the Senate Committee and Commerce
- fully understand the impact of what's going
- to happen instead of, you know, not doing a
- big opposition to -- prior to it being voted
- on the House floor, and that's what --
- that's why I'm here today because I'm pretty
- much embarrassed about the situation that,
- you know, it did go by without some major
- opposition and if there's not going to be
- opposition from the Commission, then we need
- to know, so we need to get the lobbyists and
- the people together who would support us on
- it just to start doing what they need to do
- help us in the Commerce.
- MR. ROBINSON:
- Representative, we were there
- in opposition to the bill and Commissioner

- Duplessis testified on behalf of the
- ² Commission. Also, the --
- REPRESENTATIVE BILLIOT:
- So you will be there at the
- 5 Senate Committee?
- MR. DUPLESSIS:
- Yes, sir, if my schedule
- 8 permits.
- 9 MR. ROBINSON:
- Also, the State -- just so
- you know, the attorney for the State
- 12 Insurance -- of the State Insurance
- Department, he was also there in opposition
- to the bill. He didn't testify, but he was
- there, also. And there were some positive
- changes that came out of committee.
- Representative Roy seemed to pick up very
- early that this would create a monopoly and
- he was fairly outspoken and was able to get
- some changes to the -- what was introduced
- in committee.
- 22 REPRESENTATIVE BILLIOT:
- Once again, I have to
- 24 apologize. I don't remember the author of
- the bill coming up in front of the House at

- 1 the time and what he told me is -- what I
- was living on, was that he was going to give
- us an opportunity for this committee to
- meet, and then afterward then pull it from
- 5 the calendar if there was going to be a
- problem with what was already in place. So,
- you know, it's one of those things we've got
- to work out. So as soon as I get back, I'll
- 9 try to find him and see what time of day --
- MR. ROBINSON:
- I think it's always been the
- position of this Commission to oppose this
- legislation that would create a monopoly. I
- think that's how we've always viewed it. I
- happened to be on this Commission a few
- years ago when RTO really came out and this
- 17 Commission dealt with it, and I think the
- entire time, this Commission has tried to
- keep the door open for these RTO dealers. I
- think these gentlemen would probably say
- that. I mean, we -- and we're going to
- continue to do that and be prohibitionists.
- 23 REPRESENTATIVE BILLIOT:
- Thank you.
- MR. ROBINSON:

wanted two things. He wanted to make sure

- that it was acceptable to use a master
- policy and he also wanted to make sure that
- 3 if available remained in the language and
- those things were returned on the House
- floor. So that's -- really what we're
- 6 looking for is direction from the Commission
- as to whether or not they want us to oppose
- 8 the bill as amended.

MR. PARNELL:

- What it does right now, if I
- may, when they did those amendments, we had
- 12 82 rent-to-own dealers out there and what
- they were trying to do initially, it would
- only -- the only people that would actually
- benefit from that were the dealers that were
- written through their policies. When the
- amendments went through, and we have the
- ability to have a shared policy, master
- policy, that was an admitted carrier and if
- available clause stayed in it, out of the 82
- dealers, that brought it up to 78 dealers
- that would fit within the definition of
- what's considered to be legal in the state.
- So many of our dealers are -- I want to say
- about 40 percent of our dealers actually are

- with an admitted carrier, but with a master
- policy. So many of the dealers actually
- just fell right into place. Now, we still
- 4 have maybe four or five dealers out there
- that won't stick within those guidelines.
- 6 Again, like Mr. Hallack said, we need to
- decide whether or not with the amended piece
- of legislation, will we support that.

REPRESENTATIVE BILLIOT:

- Well, I quess support is that
- it falls -- and I guess that's what they are
- going discuss with me, that -- and then it
- did fall within the legal guidelines, but
- once again, does it fall under affordable
- for the people who are out there trying to
- do business?

9

MR. HALLACK:

- I think Mr. Duplessis had in
- mind a provision that he would like to see
- tacked on as a safety net.

MR. DUPLESSIS:

- I would like to see one of
- two things, either admitted taken out or
- multiple -- make sure there's at least two
- insurance companies admitted.

- Representative, we run a fine line as
- ² Commissioners under the ethics guidelines.
- We can't actively go out and politic. We
- are pretty much for information only and
- 5 recital. So we can't lobby for this because
- we are the voice of the experience of the
- ⁷ industry and we listen to the industry. So
- ⁸ I think it's going to require Mr. Kiraly and
- 9 his crew to come to the Senate Committee and
- voice their opinions and make the committee
- aware of what is going on in the industry.
- We can't carry that ball to that degree.
- So, you know, we have several
- amendments that we could propose or we could
- promote at the table on the Senate Committee
- and, to me, it's either take out admitted,
- which would cure a problem -- one problem,
- but create a whole new one, and the other
- one would be to have at least two admitted
- carriers and leave the master language in
- because it's -- Mr. Kiraly is right, while
- it is apparently available on the admitted
- carriers, they won't write you unless you
- 24 are a master policy with other insurances is
- what we have found. So it's a difficult

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- testimony last month at our meeting from the
- Insurance Commission that non-admitted
- 3 carriers are virtually in every aspect of
- insurance in the State of Louisiana. For
- some reason, this particular rent-to-own is
- the only area where they don't want to have
- the non-admitted carrier. We could, you
- know, pass a motion to where we try to get
- 9 -- make sure that certain verbiage is in
- that bill, but that's -- if you think that
- would be helpful.
- MR. DUPLESSIS:
- Ms. Morris, help me here. I
- don't want to be in front of the Ethics
- 15 Commission.
- MS. MORRIS:
- Well, the Commission could
- request an amendment. I think Mr. Hallack
- is more familiar with this particular issue
- than I am.
- MR. DUPLESSIS:
- Well, procedurally versus --
- MS. MORRIS:
- I think what Mr. Hallack
- asked for is for some direction from the

- 1 Commission as to how you want to proceed
- with the bill. The Commission can certainly
- provide -- in its capacity of providing
- information to the Legislature could
- 5 certainly propose amendments to the bill as
- 6 it's written.
- MR. DUPLESSIS:
- Robert, what is your take on
- 9 this?
- MR. HALLACK:
- Yes. I mean, there's no
- problem with us trying to make -- trying to
- 13 get some amendments placed on the bill.
- Whether it's supporting or opposing or
- whatever, the direction needs to be -- or a
- motion to be that the Commission authorizes
- certain individuals to oppose the bill as
- it's written, but to support the bill if it
- contains either an amendment deleting the
- 20 admitted -- the word admitted or language to
- the effect that if there are not at least
- two admitted carriers selling the policy,
- then the dealers have the option to select
- insurance from an approved carrier.
- MR. DUPLESSIS:

National Interstate is the company, which is an A-rated admitted carrier, but that doesn't mean that they will stay admitted. Okay. They do have -- we have the million dollar limit. The one that we are going through is -- it's National -- the same company, National Interstate, but it's not quite -- it's a -- we have a sub from the company that they

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write from. I don't know how to explain it.

- 1 Insurance companies is kind of like --
- MR. DUPLESSIS:
- I understand.
- MR. KIRALY:
- 5 -- manufacturers. They allow
- one company to write through a sub and it's
- all blanketed to a master company, okay, and
- we've got this company and Rent T Own. You
- write all through this company, and then our
- company writes through another sub, okay,
- and it's shared, but it's through a master
- policy. Again, the limits are not shared.
- So -- and, again, you're saying how many --
- you said if the rent-to-own dealer can get
- insurance, okay, through an insurance
- carrier. Well, in this case, there's only
- 12 dealers that I know of, 12 dealers, I'm
- one of them, Geof, the man over here, that
- are getting insurance through admitted
- carriers. The rest of us have to go through
- SEADRA or go through Rent T Own. They can't
- go to the insurance company. They are not
- allowed. You cannot buy -- I cannot buy
- insurance from the company that SEADRA --
- their insurance carrier.

- MR. DUPLESSIS:
- That's correct.
- MR. KIRALY:
- I can't buy insurance through
- 5 Rent T Own. So the dealers don't have a
- 6 choice. There's only a dozen of us and they
- locked us out because of all the turmoil
- going on with SEADRA and Rent T Own. That's
- ⁹ the problem.

- MR. ROBINSON:
- So you would propose that we
- -- what do you propose, Mr. Hallack?
- MR. HALLACK:
- Well, as the bill is written
- right now with the amendments, it would
- allow the dealer to at least use a master
- policy. It still has the language admitted.
- You still must use an admitted carrier, but
- it does at least allow the dealer to get
- insurance from an admitted carrier and it's
- 21 a master policy. So the master policy
- language is definitely retained. That would
- only give our dealers at this moment two
- options, one, Great American, which is
- solely, exclusively through SEADRA or GMI,

- which is sold exclusively Northland or Rent
- T Own. So in either situation, a
- rent-to-own dealer must be a member of an
- 4 organization and pay their organization
- membership fees in order to sell rent-to-own
- 6 cars in order to get that contingent
- ⁷ liability policy.
- Whereas, prior to the
- 9 amendment, you didn't have an option there.
- There was only one source. So under the
- amendment -- as House Bill 589 has been
- amended, there are two options, both of
- which require you to be a member in an
- organization. That's not a bad thing. I
- mean, some people would argue that it's a
- bad thing, but at least it gives the dealer
- the opportunity to monitor the car. Both
- organizations offer a monitoring service,
- which is supposed to monitor the car to make
- sure the operator is maintaining insurance
- on the car.
- MR. ROBINSON:
- Well, just for the record,
- I'm a -- technically, I'm a dealer through
- Rent T Own, though I have less than five

- rental units out. It's not something I
- really do. So I'm pretty familiar with, you
- know, how that company works. I'm fairly
- familiar with how SEADRA works and, you
- 5 know, I think the Commission needs to take
- the stance that these two items really have
- to remain in there. We really need to get
- the admitted carrier thing out. That's my
- 9 position.
- MR. HALLACK:
- You have to -- it is
- secondary insurance. The operator is
- supposed to maintain primary insurance.
- MR. ROBINSON:
- Yes. And the operator -- as
- the Insurance Department stated, every --
- 17 almost every insurance available is through
- non-admitted state carriers.
- MR. HALLACK:
- So it's kind of silly that
- the operator can have surplus lines
- insurance, but the dealer has to maintain
- insurance through an admitted carrier.
- MR. ROBINSON:
- 25 Any thoughts from any

- 1 Commissioners? As that bill was written, we
- know it would have put at least half our
- dealers -- immediately would have been
- without insurance coverage. And the purpose
- of the bill seems to be some -- benefit a
- few and, you know, make it very difficult
- ⁷ for the rest.
 - MR. HALLACK:
- 9 And I don't think that the
- people who are supporting this bill are
- going to allow us to remove the admitted
- language. I mean, that would be a line in
- the sand. That would be a hard fight. But
- the other proposal that Mr. Duplessis had
- was as long as there's at least two admitted
- carriers that's going to be 90, 95 percent
- of our dealers will have insurance.
- MR. ROBINSON:
- Well, unless those two
- 20 admitted carriers are controlled through a
- single corporation, then you're in the same
- boat you're in now. I don't understand why
- this, you know, can't be like every other
- type of insurance, basically, that's issued
- in the State of Louisiana. It can be either

- an admitted carrier or a non-admitted
- carrier. It's not like we're asking for
- something unique. We're asking for the
- 4 norm.
- 5 Representative, do you think
- it would be -- is there any way that you
- 7 could envision to where we could get that
- 8 admitted carrier out of the legislation?

REPRESENTATIVE BILLIOT:

- Well, first of all, you know,
- 11 I'm going try to find out why some people
- told me -- they didn't necessarily tell me
- everything they were going to be doing.
- That's the first thing I want to find out.
- Then, afterward you have been meeting with
- the lobbyists that are pushing the bill. I
- need to talk to them and try to find out why
- they -- and then see why we can't get the
- amendment on -- that allows us to be -- I
- 20 may be totally wrong when I'm saying this,
- the free market kind. That's what we're
- looking for, the free market situation. I
- mean, I think that's going to be kind of
- hard for somebody to refuse that without
- throwing up a lot of ethics problems because

- we will have somebody following it now. I
- mean, I'm not going to just, you know, take
- their word that this is what we're going to
- do and prior to us doing anything because
- it's so -- I'm not saying how easy it is to
- do, but anyhow it was done. So now we've
- got to move over to the Senate side and on
- 8 -- who is Chair, do you know who the Chair
- ⁹ is?
- MR. DUPLESSIS:
- I don't know who is Chair of
- the Senate Commerce Chair.
- Robert?
- MR. HALLACK:
- I just know some of the
- members. I know Francis --
- MS. MORRIS:
- Ann Duplessis.
- MR. HALLACK:
- Ann Duplessis.
- 21 REPRESENTATIVE BILLIOT:
- We can talk to Ann and at
- least tell us what went on and I know she
- has that -- she has that feeling when
- 25 somebody is telling you something they are

- qoing to do and they don't do. So I think
- that she is going to at least listen to what
- we have to say, and then she can schedule it
- when she thinks it's the best time to
- schedule it. Now, I'm going to make a point
- to try to see her today and I'm going to
- 7 push to get with the free market.
- MR. KIRALY:
- I totally agree with Mr.
- Robinson and Mr. Hallack, why would the
- consumer be allowed to get non-admitted
- insurance, which is your first line of
- defense for citizens in Louisiana for them
- 14 getting a wreck, but as a dealer, we're not
- allowed to do it. That's not fair. I mean,
- you know --
- MR. ROBINSON:
- I don't know if the
- 19 Commission needs to take any further action
- today.
- Mr. Hallack, do you?
- MR. HALLACK:
- Well, like I said, we are
- here to look for directives on how y'all
- want to approach it. If everybody

- understands that our marching orders are to
- oppose it as it's written, then that's what
- we'll do. If it's to oppose it with the
- 4 suggestions that Mr. Duplessis has, you can
- 5 get his amendments put on there, then I
- 6 understand that, too.
- MR. ROBINSON:
- 8 Commissioners, is everybody
- fine with that? Anybody in opposition to
- what we are trying to do?
- (No response.)
- MR. ROBINSON:
- Director Parnell, do you have
- anything else on that item?
- MR. PARNELL:
- No, that's all I had on it.
- I just wanted to be clear. If you could go
- over kind of what is the clear direction
- that we want to stand on this?
- MR. ROBINSON:
- Mr. Hallack --
- MR. HALLACK:
- Sir?
- MR. ROBINSON:
- -- do you understand that?

- rubber hits the road and what does it really
- mean.
- REPRESENTATIVE BILLIOT:
- Right. Thank you.
- 5 MR. ROBINSON:
- I mean, I would like to thank
- everybody for being here. I know it's not
- easy, especially small business, to get away
- from your business and to come, you know,
- and spend your time here and we appreciate
- ¹¹ it.
- Representative, we really
- ¹³ appreciate you coming in today.
- If anyone hears of anything,
- if you'll just let our Director know, we'll
- try to stay on top of it, also.
- MR. ROBINSON:
- Before we move on, Mr.
- Wisenor has this other issue with auctions
- and -- do you want -- Director Parnell, do
- you want the Commission to deal with that
- today or do you guys want to deal with it
- first, and then --
- MR. PARNELL:
- Well, I think that we can

- maybe sit down with Commissioner Poteet and
- yourself and maybe hash it out in the
- office. I don't know that it necessarily
- needs to be reviewed with the whole body.
- 5 MR. ROBINSON:
- See if you guys can work it
- out and if not, we'll deal with it next
- 8 month --
- 9 MR. PARNELL:
- 10 Right.
- MR. ROBINSON:
- -- is that what you want to
- 13 do?
- MR. PARNELL:
- Yes.
- MR. ROBINSON:
- That moves us on to Item 5,
- Executive Director's report.
- MR. PARNELL:
- I wanted to do a review of
- the April complaint totals. April 2010, the
- total cases were 76, total completed cases
- were 27, total open cases are 49. That left
- us with a percent completed of 36 percent.
- What has been happening is, many of our --

- our four investigators are, as we know, kind
- of spread out throughout the entire state.
- Our northern investigators typically don't
- have the same case load as our southern
- 5 investigators have. They typically average
- around three to five cases per month. So
- what I've been doing is, since our southern
- investigators have quite a lot -- quite a
- 9 large number of cases, whatever has been
- coming in, I've kind of been directing them
- to our northern investigators to come in --
- to come down and actually work cases in this
- area. That's why Mr. Ronnie Wisenor is here
- 14 today.
- Well, he's here for two
- reasons, but one was, he had to work a case
- out in this area and he came down -- they
- come down once a week or so and try to knock
- out as many cases as they can. So I'm
- trying to spread those things out with them.
- So, right now, each one of them has anywhere
- from 14 to 18 cases. Before one had 40, one
- had three. It was just spread out all over
- the place and it really wasn't consistent.
- So I really had to work hard and try to make

- sure we can get it to where everybody is
- ² actually doing the case load that we're
- 3 looking for.
- Does anyone have any
- questions as it relates to the complaints?
- 6 MR. ROBINSON:
- 7 I just want to make another
- 8 comment. Director Parnell and I -- it's
- 9 something we really watch. We talked about
- it on a number of occasions, and we believe
- that we can make the system work effectively
- with four investigators and not having to go
- up to five. And, instead, we might pay some
- overnight stays, some meals, pick up a
- little more on the expense side, but not
- have to increase the staff size. So -- and
- Director Parnell knows, you know, if we need
- to send somebody to Lafayette for a couple
- of days, we'll pick up the expense side, but
- stay with the four investigators. We
- believe we can run efficiently based on the
- current workload doing that. So that's kind
- of an update on that issue because we talked
- about it in the past.

25

MR. PARNELL:

The next item that's on 1 there, renewal of professional contracts, if 2 I can, I would like to have both my 3 attorneys -- could y'all step out of the room for a moment, please, so we can actually discuss it? (Attorneys leave the room.) 7 8 MR PARNETT: What I want to do is give you g the contracts that are currently in place. 10 They are scheduled to expire June 30 of 11 This involves both of our attorneys, 12 2010. certified court reporter and our IT person. 13 14 Each one of our attorneys, from what they are contracted, we've spent about 35 percent 15 of the contracted amount which was \$60,000. 16 17 MR. ROBINSON: 18 Each. 19 MR. PARNELL: 20 Each. The contracted amount was \$60,000 each and we've spent about 21 \$21,000, which is about 35 percent of the 22 contracted amount. Certified court 23 reporter, we've spent \$7,300 of what she has

as it relates to -- \$40,000 is the contract

24

- amount. And our IT person, his contracted
- amount was \$20,000 and we've spent about
- \$5,200. So totally with our contracted
- amount, it's about \$180,000 that was
- 5 contracted out and we've spent about \$55,000
- on that.
- 7 So what we want to look at
- 8 right now is moving forward, if we want to
- 9 move forward with all entities, having both
- 10 attorneys. This was something we talked
- about early on at one of our Commission
- meetings where we got an AG's report that
- kind of -- it was an opinion, of course,
- that stated that if we were going to have
- cases, it would be beneficial that we have
- both attorneys because the Executive
- Director could not act as a prosecutor in
- those cases because of the conflict. So do
- I move forward with re-doing the contracts
- beyond June 30 for all four.
- MR. ROY:
- I still disagree with that,
- the two attorneys. I just -- I mean,
- before, this agency was a lot bigger and
- we've down-sized and I just think this is a

- lot of money, \$120,000.
- MR. ROBINSON:
- Do you think we can function
- with one attorney?
- MR. ROY:
- That's my opinion.
- 7 MR. ROBINSON:
- Well, you're not the only
- one. The reason I wanted to have the
- discussion is because a lot of you have
- expressed opinions to me over the months
- about this issue. So we wanted to be in a
- position where we could have a free exchange
- of ideas. So I encourage everybody to speak
- your mind on the issue and then, you know,
- as a group we'll come to the best decision
- for this Commission.
- MR. POTEET:
- I like the idea of having two
- 20 attorneys. For one, I think that they bring
- sort of different expertise to what we are
- doing here and to me what's more important
- is not how many attorneys we have, but how
- much we spend on the attorneys. So we
- contracted to do \$120,000. We've only done

```
1
     $40,000 or so.
2
               MR. PARNELL:
                    Yes, $42,000.
3
4
               MR. ROBINSON:
                    I would recommend that we do
5
     keep the two attorneys and lower their
6
     contract amount to some smaller number,
     maybe instead of $60,000 to maybe $40,000.
     I think the other point is, what I see in
     here in the give and take between the
10
     attorneys, and with all of us, too, is that
11
     they sometimes have different opinions and I
12
     think if we eliminate one of the attorneys,
13
     we are going to lose that without
14
15
     necessarily saving any money.
1.6
               MR. ROY:
                    John, you could get five
17
     attorneys in here and they can all have
18
     different opinions. I agree with what
19
     you're saying, but that's why they have
20
     judges, to put them together.
21
22
                MR. POTEET:
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time before a judge, we may end up spending

more for the attorneys. If we had five

23

24

25

Well, if we spend a lot of

- attorneys -- we can't afford five attorneys,
- but we can afford two at a lower rate.
- MR. ROY:
- I like the concept of a lower
- ⁵ rate.
- 6 MR. POTEET:
- I would recommend that we
- lower their rates to \$40,000 each.
- 9 MR. DUPLESSIS:
- Well, I'm going to say that
- when I was appointed to this Commission, we
- did have five attorneys.
- MR. ROY:
- Are you serious?
- MR. DUPLESSIS:
- We have Richard Ieyoub. We
- had Herschel Adcock. We had --
- MR. ROBINSON:
- They just kept coming in and
- I was on the board. There would be a line
- of them.
- MR. POTEET:
- I just threw that figure out.
- I didn't know that.
- MR. DUPLESSIS:

Your analysis was correct and 1 the attorney bill that year, I think, was 2 \$240,000, but we had the Bourget's case and we had some conflicts. I do think that you're going to have to have two because you're going to have to have a prosecutor 6 that's up to speed on your law, which is going to be Robert Hallack. Your procedural person, and I rely on them to keep me out of trouble with the ethics rules, is Sheri 10 Morris. I think that she helped us when we 11 were down-sizing people with the Civil 12 Service side, and if you were to see how she 13 operated and navigated through that -- you 14 know, this Commission -- you know, the last 15 -- before a lot of you guys were appointed, 16 we had an FBI investigation. We had the AG 17 We had seven indictments, and it 18 was a mess. And it was a real joy at least 19 to have two people that you thought were 20 21 normal. 22 MR. ROY: What do other Commissions --23 do they use two? 25 MR. DUPLESSIS:

```
Well, the New Car Commission
1
    has -- they have three and they occasionally
2
    bring in an outside attorney to do some
3
     work, but -- and this is a day when they
     were about our size or maybe actually
     smaller. So they have a series of
     attorneys, but their contracts are small.
7
     They have a lot of internal, if you will,
     which would be like Robert Hallack, a
     procedural attorney, which would be Sheri
10
              Then, they have an on staff
11
     Morris.
     investigative attorney who kind of digs into
12
     the facts and kind of a plow horse, if you
13
     will, he sets the case up and does a lot of
14
     research and that sort of thing. I think
15
     you are going to run into trouble if you
16
     take it to an ALJ and you have inconsistency
17
     with your decisions, and that's what we have
18
     here. If you turn it over to an
19
     administrative law judge, you never kind of
20
     know your decision making process.
21
     process is here, rely on us. If you don't
22
     have two attorneys, you can't ask this man
23
     to be the prosecutor because he is the
24
     Executive Director. He is prosecuting his
25
```

- licensees. That puts him in an awkward
- position in the industry, in my opinion.
- 3 So, you know, what you would have to go say
- and approve about a particular licensee
- would be possibly damaging to the licensees.
- I don't know if that would be well received.

7 MR. ROBINSON:

A couple of the other things

9 that we do that you're not aware of is, of

course, we've taken the writing of the

agenda away from the attorneys. So the

12 attorney no longer sets our agenda. Derek

and I do that. After we agree on the agenda

14 -- in the past, it was set by the attorneys

and you dealt with what they had on the

agenda. Now, he and I do it without -- he

may call one of the attorneys here if

there's something they want on the agenda.

The other thing is that after we finalize

it, he and I have a discussion, do we need

one attorney, do we need two, do we need

22 any? And in the past, I think -- you know,

you've noticed a lot of meetings, we don't

have two attorneys here anymore. We have

two today because we felt like we needed,

- for example, Mr. Hallack here because he is
- verse and chapter on all of this RTO stuff.
- This RTO stuff has been going on for at
- least six or seven years with the
- 5 Commission. We needed Ms. Morris because of
- the current legislative session and bills
- that are out there. Next month, we'll do
- the same thing. We'll write the agenda.
- We'll say, do we need one or do we need two?
- And I think you'll find that most of the
- time, it will probable be one.
- I kind of like John's
- suggestion that we back down possibly on
- everybody's contract, the value of the
- contract, which is a built in savings to the
- 16 Commission, but the fact of the matter is, I
- mean, we have dwindled these legal bills
- down to almost nothing compared to where
- they used to be and you have my -- I can
- 20 assure you I will continue -- and I think
- that Derek will tell you the same thing,
- it's not our intentions to have attorneys to
- do any more work for the Commission than is
- mandatory.
- MR. ROY:

- Have they maxed out on their
- ² cap in the past?
- MR. ROBINSON:
- We've had to go over in the
- ⁵ past, oh, yes.
- MR. POTEET:
- And that's really the issue.
- B The issue is not how many attorneys we have,
- but how much we spend and I think that, you
- know, if we take control of what they are
- doing, we can keep it certainly at \$40,000
- apiece, maybe less. I mean, you can see
- we're at 35 percent of their contract now
- and we are, what, three-quarters of the way
- through the year.
- MR. ROY:
- I like the way they present
- themselves because you can go to meetings
- and a lot of attorneys will interrupt. You
- can't do that. I really like these two.
- They don't say anything until they are asked
- ²² to.
- MR. TURNER:
- When is the contract up?
- MR. PARNELL:

```
1
                    So the contract is up on June
2
     30, 2010. And, again, what Mr. Poteet said,
     the contracted amount was $60,000 and we
 3
     spent about $21,000 on each of them.
     that's a drastic decrease.
 5
 6
                MR. POTEET:
7
                    Do we need a motion or do
     them all at one time?
8
 9
                MR. ROBINSON:
10
                    You can do the two attorneys.
11
                MR. ROY:
12
                    What's the last one, what's
     number four?
13
14
                MR. PARNELL:
15
                    Keith Horton, the IT person.
16
                MR. ROY:
17
                    What's that?
18
                MR. PARNELL:
19
                    Your computer guy.
20
                MR. DUPLESSIS:
21
                    Derek, are you happy with Mr.
22
     Horton's performance?
23
                MR. PARNELL:
24
                    I am so far. I really
25
     haven't gotten a chance to really put him to
```

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25

That's the only question I

- ¹ had.
- MR. ROBINSON:
- Well, the other thing it
- does, you know, we've tried so hard to
- 5 control our expenses, this is just another
- statement to the legislators and to our
- dealers that, you know, here is another
- example that we have cut legal, too. So I
- 9 think it's just a continual message to
- everyone out there what it is that this
- 11 Commission is trying to accomplish.
- MR. POTEET:
- Cut by 33 percent.
- MR. FLOYD:
- Do we have a cap as far as --
- we can go over the contract, but how far
- over can we --
- MR. ROBINSON:
- You can't over. What we do
- 20 here is, we actually just -- we will agree
- to this, and then it goes off to the state
- 22 agency that has -- that deals with it. We
- are not the final voice. Do you the
- remember the state agency --
- MR. PARNELL:

- Office of Contractual Review.
- MS. ELLIS:
- The attorneys go to the
- 4 Attorney General, and then to Contract
- 5 Review.

- MR. ROBINSON:
- So we are the first stop.
- Then there are 17 other stops, and then they
- say we can do it. So to go over, we would
- have to pass a resolution authorizing, and
- then it goes back through that process and
- the AG's Office has to approve it, and then
- the state agency has to approve it.
- MR. BREWER:
- If y'all are on top of it,
- why even change it? I mean, you --
- MR. POTEET:
- It sends a message. It sends
- a message as we are cutting our expenses. I
- just think it's better to have that in
- public that we are trying to reduce it, and
- then -- and we've got a track record. I
- mean, if we had been at a \$40,000 rate this
- year, we probably would not have exceeded it
- most likely.

MR. BREWER:

MR. PARNELL:

I recommend that we leave it

as is. You never know with hearings.

MR. ROBINSON:

What is your recommendation

for the IT contract?

MR. PARNELL:

The IT contract term is

²⁵ \$20,000. Billed to date is \$5,280. I

MR. ROBINSON:

- The motion passes.
- Committee reports, item six,
- Commissioner Duplessis.

1

- MR. DUPLESSIS:
- Well, it's been a very
- interesting session and I think y'all have
- been made aware of it. The ambush that we
- went through on the rent-to-own bill was a
- little surprising, but I think we're in a
- posture to work that out. Currently, we
- don't see the status of the fee bill being
- viable at this session. It's an anti-fee
- increase session. In fact, Representative
- Smiley has got a bill out to take all of the
- surplus from the Commission and put it back
- in the state coffers and reduce your fees,
- which I think is going to be a mess. I
- don't think that will garner much weight,
- but I do think it is the poster child of not
- raising the fees.
- Ms. Morris might be able to
- tell us about the fees in the past, but
- there may be one, but basically there's not
- a stomach right now in the Legislature to

- raise any kind of fees. And we are not in
- an immediate fiscal problem. So what we
- elected to do was take all of the entities
- of the fee bill and place them on our other
- bills so they can carry, but essentially we
- 6 gutted our fee bill and we left it
- independent. If there is momentum and we do
- need one, then we can pull it off the shelf
- 9 later and dust it off and try to get it
- back. I don't foresee that happening.
- Basically, our auction
- legislation, I believe, is going through.
- We are negotiating that. LKT, Lifetime
- Quality Parts has offered a few amendments,
- quality amendments, we have taken that into
- consideration. I think we've worked just
- about everything out but, Ms. Morris, why
- don't you bring us up to speed on what
- you're working on and, Mr. Hallack, why you
- don't you bring us up to speed.
- MS. MORRIS:
- House Bill 1189, and it's
- like Mr. Duplessis said, we did take
- everything that was in the fee bill and
- incorporate it into 1189 in case the fee

```
bill doesn't pass, and the only two
1
     significant changes were removing the
 2
 3
     deadline for renewal of licenses and posting
     bonds from December 31, so that we would
     flexibility to adjust licensing dates, if
 5
     necessary, and to adjust the workload for
 6
     the office. And, also, we had off premises
               This is kind of a major change.
     permits.
     talked to Derek about it. We felt like the
10
     dealers wanted the off premises permit, but
     it was tied to a fee. We can probably get
11
12
     the off premise permits, but we probably
     can't get the fee unless the fee bill goes
13
14
     forward, but what you could do is, do it for
     a year and see how may requests you have and
15
     see what the actual cost of issuing it is
16
     and it is not too much of a burden to the
17
     agency. For right now, that is in 1189, the
18
19
     issuance of off premise permits, but it
     would be without a fee. And if you don't
20
21
     think that that's a viable option, we can
22
     certainly pull that out.
23
               MR. ROBINSON:
24
                    Comments?
```

MR. TURNER:

- I think the dealers would
- love that.
- MR. POTEET:
- Well, it sounds like a good
- idea to try it to see -- that way, at the
- next go around, we can say, "Well, look,
- this is how much it costs to do all of
- this", and get some facts down. Right now
- you are just guessing.
- MS. MORRIS:
- I also changed the language
- to make it permissive because in the fee
- bill it was we would issue that fee. We
- would issue that permit for the fee and we
- made it permissive, so the Commission would
- not have to do it if it were too burdensome
- on the Commission, but it was a way to
- salvage that provision that was tied to a
- fee, but if you don't think that's viable --
- MR. ROBINSON:
- Well, once you do it, you
- have to do it. You can't selectively do it.
- 23 If you do it once, you've got to do it for
- everybody. You are a discriminatory agency.
- MS. MORRIS:

- Right. Well, you wouldn't
- have to initiate it at the effective date of
- the bill. You could do it in January for
- six months starting with January or a later
- 5 date. It would be up to you when you would
- implement it. But I agree, once you start
- doing it, then I don't think you can decide
- 8 not to do it.
- 9 MR. DUPLESSIS:
- Well, if there were
- violations, we could have some fine income,
- but that's really not a way to run the
- 13 agency.
- MR. TURNER:
- The way the bill is written,
- is there a limit on how many permits they
- could get a year?
- MS. MORRIS:
- I don't believe there was a
- limit. We could do that. We could add a
- limit to it as well, the number of days, the
- number of cars.
- MR. ROBINSON:
- Well, we talked about a
- limit. We didn't put that in the bill? We

- specifically said we don't want to allow a
- dealer to have a permanent off-site display
- across from Wal-Mart every week.
- 4 MS. MORRIS:
- It was a three to five day
- ⁶ permit.
- MR. ROBINSON:
- So that's in the bill. Well,
- you said you didn't think it was in there.
- MR. DUPLESSIS:
- I don't think there's a
- number of times that they are restricted
- from doing that and we may want to amend
- that bill and make sure that the Wal-Mart
- parking lot is not a public event.
- MR. POTEET:
- Have a time limit, but you
- don't have a number.
- MR. DUPLESSIS:
- That's correct. We may --
- MR. ROBINSON:
- Especially, if it's free,
- either that or we just need to remove it and
- come out with a better version of it next
- year.

I think we're beating a dead

Commissioners, any questions,

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MR. ROBINSON:

MR. DUPLESSIS:

20

21

22

23

24

25

horse.

anything else?

That's a wrap for us. 1 I will note that in our legislative sessions, the 2 Legislature has been unusually kind and 3 complimentary how this Commission has cleaned up and they made a point along with 5 the lobbyists that they commended us on what a good job this Commission has done, along 7 with the Chairman and the Director. 9 MR. POTEET: Ron, I have a question. 10 bill that Representative Smiley is pushing, 11 does that thing have any chance of being 12 13 passed at all? 14 MR. DUPLESSIS: 15 It got through committee. 16 MR. POTEET: I mean, I know it got through 17 I was kind of surprised that it 18 committee. 19 got through the committee. 20 MR. DUPLESSIS: 21 I had not gotten an update 22 and I'm surprised that it got through 23 committee. 24 MS. MORRIS: It was reported that the fee 25

bill it's now House Bill 1482. It was 1227 before, and the reason it was able to get 2 through, I think, is because it allows you to retain some funding. So it satisfied some of the agencies and he said at the committee hearing that there were only 18 agencies that would be affected the first year it became enacted and this Commission was not one of them because I think you are 10 allowed to keep up to your operating budget, but it still is something that you would 11 want to track and be very mindful of and it 12 could -- depending upon -- I mean, you can't 13 14 really control what your revenue is in a particular year and you might have estimated 15 your revenues to be a certain level, and 16 then your expenses were lower than you 17 So you would have to do a lot of 18 thought. accounting to make sure that you wouldn't be 19 in a position where you would have to go in 20 21 and amend your fee by rule to reduce your fee for the following year. You wouldn't 22 23 really know that until the fall for your next coming licensing year. No one really 24 25 addressed the issue that, you know, there is

- $^{\scriptscriptstyle 1}$ cost to adjust because you would have to
- change your forms and program computer
- systems and all those sorts of thing. No
- 4 agency really addressed that.
- MR. POTEET:
- It's an invitation to be
- inefficient.
- MS. MORRIS:
- 9 It is.
- MR. DUPLESSIS:
- 11 Cumbersome.
- MR. POTEET:
- Yes. I mean, you are going
- to -- if you're sitting here at the end of
- the year and you're way ahead, you've got to
- spend the money. I mean, you're asking the
- commissions and the agencies that would be
- covered under to spend more money.
- ¹⁹ MR. ROBINSON:
- Does anybody actually know
- what the magic number is to where that bill
- would kick in for an agency?
- MS. ELLIS:
- You keep one year's worth of
- assets, which for us is different than most

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1
     agencies because --
 2
                MR. ROBINSON:
                    But, see, our building kills
 3
     us on that.
 5
                MS MORRIS:
                    In the original bill, the
 6
     building was not included in the fund
     balance.
                MR. ROBINSON:
10
                    It doesn't say assets?
11
                MS. MORRIS:
12
                    It defines assets and it did
13
     not include your property.
14
                MR. ROBINSON:
                    Because that's the first
15
16
     hurdle we ran into with the fee increase was
     they look at our assets but, you know, our
17
     asset is our real estate here that we --
18
19
                MS. MORRIS:
20
                    Well, most of the agencies do
     not include their assets in their
21
     statements. They report a fund balance,
22
     which does not include a movable property or
23
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office equipment and those sorts of things,

but yours is done a little bit differently.

Page 108 I'm not really sure why. MR. ROBINSON: Does anyone else have 3 anything under legislative? (No response.) 5 6 MR. ROBINSON: We have no hearings this 7 month. Any items any Commissioner wants to see on next month's agenda? Like I 10 said, we do have to amend the budget. That 11 will be a big item next month. Any 12 individual items any Commissioner would like 13 14 to have? 15 MR. POTEET: Is the next meeting the 21st? 16 17 MR. ROBINSON: 18 Well, I quess we are 19 finished. 20 MS. SIMS: On the auction established 21 place of business, when does that go into 22 effect, does that have to go through the APA 23 24 procedure? 25 MS. MORRIS:

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                       Yes.
1
                  MR. POTEET:
2
                       I make motion to adjourn.
3
                  MR. CORMIER:
                       Second.
                  MR. ROBINSON:
 6
                       All in favor?
                       (All "Aye" responses.)
10
            (Meeting adjourned at 11:11 a.m.)
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REPORTER'S CERTIFICATE

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I, BETTY D. GLISSMAN, Certified

Court Reporter, Certificate No. 86150, in

and for the State of Louisiana, do hereby

certify that the Louisiana Used Motor

Vehicle Commission May 17, 2010 meeting was

reported by me in the stenotype reporting

method, was prepared and transcribed by me

or under my personal direction and

supervision, and is a true and correct

transcript to the best of my ability and

understanding.

This May 36, 2010, Baton Rouge,

15 Louisiana.

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BETTY D. GLISSMAN, CCR

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